Voice Report for More Productive Workdays



Voice Report enables field employees to dictate reports while on the go, using a highly secure speech-to-text solution. Record your voice from any device and securely access your transcription online from anywhere.



Features



Digital Dictation

Device Independent

Dictate from anywhere at any time using your favorite device. Our native iOS and Android apps with military grade encryption allows you to securely dictate and view transcripts while on the go. You can also dictate by calling a toll-free number, via a digital recorder or directly from your PC or tablet.

On-Premise Deployment

Voice Report's easy-to-deploy on-premise solution gives you full control over your data and ensures your confidential data never leaves your organization's servers.

Capture Photo

Why dictate a thousand words when you can send a picture? With the Voice Report mobile application, you can take photos and include them as part of the final report.



Customizable Workflow

Workflow Automation

Take control of your workday with Voice Report. Our fully customizable workflow engine supports your organization's unique business processes and documentation requirements.

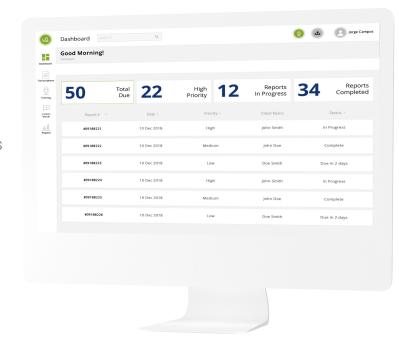
Custom Form Fields

The Custom Forms display only the relevant fields depending upon the business workflow.

Custom Words

The Voice Report application has a predefined vocabulary of more than 300,000 words.

Expand the vocabulary at any time with custom words specific to your company, industry or commonly used abbreviations.





Correction v/s Transcription

Automatic Transcription

Gone are the days when the transcriptionist had to type every dictated word. With Voice Report's high accuracy speech-to-text engine and powerful portal tools, your team just needs to review the report while we take care of the transcription. Imagine what your organization can accomplish with all that extra time!

Word Highlight Audio Player

Voice Report automatically highlights the words as the audio plays. Found an error? Just click on the word to pause the audio while you make the correction. The audio stops while correcting. Resume the Audio Player at any point in the document by double-clicking the next word. Red highlights indicate transcribed words with lower transcription confidence.



Critical First

Set the priority of dictations based on urgency. Voice Report transcribes high priority dictations first and alerts the reviewer.

Third-Party API Integration

Existing Software

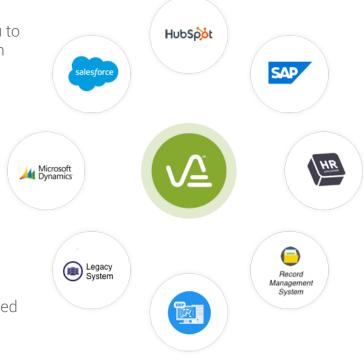
Our advanced and fully documented API allows you to integrate virtually every feature of Voice Report with your CRM, ERP, RMS, or any existing application.

Third-Party Software

Voice Report provides integration with third-party software which helps organizations get the most out of IT investments and enables them to maintain business momentum. All integrations are secure and guarantee high performance and robust productivity.

API Security

Confidential data on the system is securely encrypted using military grade AES-256 bit encryption. User authentication and multilevel file encryption ensure data stays safe, secure, and confidential.





Benefits

Real-Time Accuracy Improvement

The voice training module automatically analyzes the transcription as the typists make corrections, resulting in increased accuracy. This learning process updates the voice profile in real time and improves transcription accuracy.



Productivity

Maximize productivity and rapidly improve document turnaround time by employing advanced speech recognition technology.

Security

Transmission of data using multiple levels of encryption helps to maintain client confidentiality.

Integration

Integrate with existing case and data management systems to minimize manual entry and ensure streamlined processes.

Work Offline

Flexible recording options and the option to work online or offline are available.

Flexible Licensing

Flexible acquisition options by means of traditional (on-premise) licensing or cloud-based SaaS licensing to meet the needs of your firm.

Analytics

Boost performance with robust data analysis and the ability to create custom reports.



Highlights

- High accuracy with powerful transcript editing and formatting.
- Train words feature to teach Voice Report how you speak.
- Automatic highlighting of the word currently being played.
- Train speaker profiles in minutes with preset stories.
- Foot pedal integration to control the audio player.
- Access to customized words and auto-text across all devices.



Case Study



Spending more time on patrol and less at the desk.

Chatham-Kent Police Service revolutionizes report process with 80% reduction in report time using Voice Report technology.

Background

The Chatham-Kent Police Service (CKPS) in Ontario, Canada – serving a population of approximately 100,000 – noticed that it had an inefficient report submission process, resulting in a significant backlog of reports, delays in the overall progression of cases, and persistent problems in the quality of the reports being filed.

Solution

Rolled out Voice Report to more than 120 frontline officers. It significantly reduced the time the CDEs would need to file reports. Officers could now dictate their reports and a case occurrence number using Voice Report Mobile App. The app takes that audio file, transcribes it through CKPS' revamped server, and delivers a text transcript back to the officer. From there, the officer can edit the report text and make corrections before sending it to the CDEs.

Challenges

Time-consuming transcription process resulted in a backlog. Insufficient technology slowed down report-submission procedures. Filing of certain reports required up to 12 hours. Officers were finding it difficult to provide details of cases that were opened several weeks prior as they could not recall the required information.

Results

Ability to file and edit occurrence reports anytime, anywhere for greater flexibility increased overall quality and accuracy of reports. It reduced time spent in completing common reports by 80% and increased the quality of the reports. Rather than having to wait for weeks to review a case and note any change to a report, frontline officers use Voice Report to review and edit their reports the same day as they submit them.





Testimonials





Joan Manning

City of Bloomington, Indiana

What an INCREDIBLY
IMPRESSIVE system. I really
like Voice Report and its
features. The support quality
has been very amazing.



Quentin Sprik

Chatham-Kent Police, Ontario

Since incorporating Voice
Report our efficiencies have
increased tremendously. We
used to have backlogs of
reports needing to be typed
that could stay in the queue for
weeks, where today we have
same day reports entered into
our records management
system.



Raj Wadhwa

Xerox, Canada

Having the Voice Report solution in our portfolio has enabled us to solve critical productivity problems.



Our Partners











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